



To Whom It May Concern:

Kidde Fire Systems is a global leader in fire protection, protecting people, property and processes from fire hazards. Ensuring these systems are installed and operate safely and in compliance with all applicable codes is a high priority for our organization. Therefore, Kidde Fire Systems sells exclusively to an authorized network of distributors and provides them with detailed product training, so they are well versed in all aspects of design, installation, configuration, testing, commissioning, preventative maintenance and service.

It is strongly recommended that only Kidde Fire Systems Authorized Distributors be used to install and service Kidde Fire Systems equipment. Allowing non-certified personnel to perform this work may result in systems being installed, configured and/or tested incorrectly which could result in damage to equipment and/or property, as well as injury or death due to systems not operating as required.

End users and building owners considering using non-certified personnel (not approved by Kidde Fire Systems) to execute installer and service-level functions should consider the potential increased liability, longer response times and additional expenses for parts damaged by misuse that would no longer be covered under warranty.

To avoid this risk, always utilize factory authorized distributors. Please contact your local Kidde Fire Systems Regional Sales Manager for assistance. Contact information may be found by clicking the link below

[Kidde Fire Systems Sales Team Directory](#)

Should you have any questions, please do not hesitate to contact me.

Best regards,

A handwritten signature in blue ink, appearing to read "Bruce Bowman", with a long horizontal flourish extending to the right.

Bruce Bowman
East Coast Sales Director
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